



Who we're looking for

Role: Rehabilitation Service Specialist (RSS) Full-Time – Remote

Status: Permanent Full- Time (37.5 hours/week)

Location: Multiple Roles across Canada - Work from Home

Closing Date: April 30,2024

Like WCG, you believe in the power of work to transform lives. As a **Rehabilitation Service Specialist (RSS)**, you're part of a team that delivers a wide range of rehabilitation services to veterans of the Canadian Armed Forces and their families. We are an organization of driven and passionate people who are working together to make a difference in the lives of Canadian Veterans and their families. We provide support, care, and recognition that Canadian Veterans and their families deserve.

As an expert on developing comprehensive rehabilitation plans, you make a difference at the personal and community level by ensuring Veterans achieve their optimal wellness and receive the best support possible.

As an RSS you will work with Veterans to create a multi-faceted plan to support them to achieve a successful transition to post-service life. You will be the single point of contact for Veterans while they participate in the Rehabilitation Services and Vocational Assistance Program (RSVP). The RSS role is critical in establishing trust and building rapport with the Veteran through timely effective communication, and expert ability to coordinate and monitor rehabilitation plans.

What you'll do

- Determine required rehabilitation assessments to further assess Participant's capacity for improvement and clarify rehabilitation needs and coordinate as required
- Ensure services and plans are needs-based, goal-oriented and align to program mandates of improving the six functional domains of well-being and reduce/eliminate barriers to re-establishment and are safe, cost-effective and of high quality
- Develop thorough Rehabilitation Plan for program Participants in consultation with the Participant, their family/caregiver, Rehabilitation Service Professionals (RSPs) and the Veterans Affairs Canada (VAC) Case Manager
- Act as the service integrator, collaborating equally with medical, psycho-social and vocational RSPs delivering services to participants
- Empower Participant to problem-solve by exploring options of community-based interventions and resources to achieve desired outcomes
- Identify barriers or risk factors contributing to suboptimal outcomes and pro-actively develop and implement strategies

What you bring

We are looking for people with the following experience and qualifications:

- A bachelor's degree in psychology, Counselling, Rehabilitation, Social Sciences, Health Services, Human Services, or a related field, and one of the following:
 - five (5) years of experience in case management; or
 - have or are working toward health professional designation; or

- have or are working toward the Certified Vocational Rehabilitation Professional (CVRP or a CVRPF) designation (in Québec: Career Counsellors registered with the Ordre des conseillers et conseillères d'orientation du Québec) or
- have (5) years of experience in case management with, with a concrete development plan inclusive if mentorship/supervision; to obtain credentials within two years toward one of the following designations:
 - Certified Return to Work Coordinator
 - Certificate in Disability Management
 - Certified Disability Management Professional
 - Vocational Rehabilitation Professional
- And:
 - A minimum of one (1) year experience in the direct provision of medical, psycho- social or vocational rehabilitation services including conducting assessments and making recommendations to support a comprehensive plan
 - Experience working with persons living with mental or physical health problems creating barriers in life.
 - Employment conditional on obtaining Federal Security Clearance – Reliability Status.
 - A reliable vehicle and the ability to travel

What we offer?

- Work from home and earn a competitive starting salary of \$75,200.00
- Comprehensive and flexible health and dental benefits
- RRSP Matching program of 1.5% base earnings
- Coverage for your credential or designation fee
- Ongoing learning and development opportunities
- Generous time-off policies that promote work/life balance
- WCG encourages applications from Veterans, family members of Veterans, and other who have experience in the military community.

Passion and Lived Experience Matter!

If you don't quite have the above credentials but feel passionate about this role and your ability to do it successfully, please APPLY ANYHOW! Write us an email that includes your resume and tells us why you believe you would be a great fit. We believe in developing talent and have a wide range of opportunities to support passionate team members as they grow towards their employment goals.

Apply to: [Careers – W Careers – WCG ServicesCG Services](#)